



SimPoint - Account Plan Application

CUSTOMER DETAILS

TITLE:	GIVEN NAME:	SURNAME:
COMPANY NAME:	RBN/ABN:	
COMPANY ADDRESS:	STATE OF REGISTRATION:	
	COMPANY PHONE:	
STATE:	POST CODE:	COMPANY FAX:
POSTAL ADDRESS:	MOBILE NUMBER:	
	E-MAIL:	
STATE:	POST CODE:	WEB ADDRESS:

Please select the SimPoint Plan you require: _____

How many units do you wish to locate initially: _____

SimPoint Plan

Plan	Monthly Fee Per Unit	Included Lookups Per Unit Per month
SimPoint Basic	\$12	75
SimPoint Standard	\$19	250
SimPoint Corporate	\$29	450

SMS Charges	20cents per sent SMS on a PAYG basis or as per your existing Email SMS account
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- All pricing **includes** GST.
- Lookups are aggregated across entire mobile fleet (See worked example below)
- Excess usage by request only. Additional Lookups – **9.5 cents** (Simpoint Basic) **7.5 cents** (SimPoint Standard); **6.5 cents** (SimPoint Corporate)
- SMS charges if applicable are as per existing SMS Plans
- Plans can be upgraded, downgraded or cancelled on a monthly basis.

Worked Example

Company XYZ has 10 units they wish to locate on average 450 times per month. Based on this requirement, Company XYZ would sign up for a SimPoint Corporate plan. Therefore the monthly cost to Company XYZ is as follows:

Number of Units (10) x Monthly Access Fee per Unit (\$29) + Additional lookups (if required)

Additional lookup charges only apply after total (4,500) included lookups across the entire account are used. (Excess usage calculated on a per account basis rather than a per unit basis)

= 10 x \$29

= \$290 per month + GST (fixed) with each additional lookup (if requested) charged at 6.5 cents each.



PAYMENT TERMS

Monthly Charges will be invoiced on the first business day of the month. Invoices will be submitted monthly and will include any additional SMS and lookup charges for the previous month plus any committed plan charges for the invoice month. Payment is required within 14 days of invoice date.

REDCOAL PAYMENT DETAILS

<input type="checkbox"/> CHEQUE (Made payable to "REDCOAL PTY LTD ")
<input type="checkbox"/> CREDIT CARD/DIRECT DEBIT (Please fill in attached EziDebit form – last page of this application)
<input type="checkbox"/> EFT (Details will be shown at the bottom of invoice)

AGREEMENT

By signing this form, I certify I can act on behalf of the account holder to complete this Application. I agree to acquire the services listed above and those in the attached service specification. I acknowledge that I have read and understood the information on this Application about redcoal’s handling of Personal Information. I also agree I have read all terms and conditions located at www.simpoint.com.au/termsandconditions.aspx . Where applicable, I also give redcoal my consent to obtain and use my credit information, including information about my consumer credit history (e.g. household and personal financing) and if applicable, my commercial credit history (e.g. as a sole trader)	
NAME:	POSITION:
SIGNATURE: X	DATE: / /

RETURN OR FAX FORM WITH PAYMENT INFORMATION TO:

REDCOAL PTY LTD ABN 68 090 244 590
 SUITE 401 / 45 LIME STREET, KING STREET WHARF SYDNEY NSW 2001
 T. +61 2 8299 4300 F. +61 2 8915 1497

E. accounts@team.redcoal.net W. www.redcoal.com www.simpoint.com.au



Direct Debit Request
New Customer Form



Ph: +61 2 8299 4300
Fax: +61 2 8915 1497

EZi DEBIT

RCO GEN

Customer Ref (office use only): _____

Surname/Company: _____ Given Name: _____

Address: _____ Suburb: _____ State: _____

Post Code: _____ Phone: (H) (____) _____ (W) (____) _____ (Mob.) _____

Payment Agreement

I authorise and request the debit user detailed below to debit payment(s) from my nominated account, specified below, at intervals and for amounts as directed by myself to **redcoal Pty Ltd**.

For purchases that are not set to "auto-renew" this will be considered a **one-off** debit payment and no further debit payments shall be entered into without authorisation from the nominated account owner (authorised purchases are those which are made online through the password protected account).

All purchases as per the Terms and Conditions of the **redcoal Pty Ltd** Agreement and any subsequent agreements.

Ezi Debit From Bank Or Cheque Account, Building Society or Credit Union – within Australia ONLY

Financial Institution: _____ Branch: _____

BSB Number: _____ Account Number: _____

Account Name: _____

NOTE – Direct Debit is not available on the full range of accounts – if in doubt please refer to your financial institution

Ezi Debit From Credit Card - NOTE: Ezi Debit Australia will appear on your credit card statement

VISA MasterCard Bankcard (N/A) Diners (N/A) Amex

Card Number: _____ Expiry Date: ____ / ____

Batch Code / CCV: _____ The Batch Code / CCV is the 3 digit number that appears on the signature panel of your Visa, M/Card or B/Card or the 4 digit number that appears on the front of your AMEX

Card Holder Name: _____

Terms And Conditions

I/We hereby authorize Ezi Debit Australia Pty Ltd to make periodic withdrawals from the financial institution specified above on behalf of the business as described above. (Hereafter referred to as "the business") The administration of this agreement is conducted by Ezi Debit Australia acting as billing agent for the Business. The services provided by Ezi Debit Australia are administrative to the status of the Agreement and do not extend to the provision of any services or benefits of the Agreement as provided by the Business. This authority shall be interpreted and enforced pursuant to the laws of the state of Queensland. I/We request until further notice in writing to direct debit my/our account described above, any amounts which Ezi Debit Australia, **User ID number 165969**, may debit or charge me / us through the Ezi Debit system.

1. The Financial Institution may, in its absolute discretion, determine the order of priority of payments by it if any monies pursuant to this request or any other authority or mandate.
2. The Financial Institution may, in its absolute discretion, at any time by notice in writing to me / us terminate this request as to future debits.
3. The user may, by prior arrangement and advice to me / we vary the amount or frequency of future debits.
4. You are advised to verify account details against a recent bank statement and if uncertain you should contact your financial institution.
5. It is your responsibility to ensure that you have sufficient clear funds in your nominated account to enable the direct debit to be honoured by your financial institution. Direct debits normally occur overnight; however transactions can take up to three (3) days depending on your financial institution.
6. Any dispute arising from this or subsequent direct debits will be in the first instance directed to the business or Ezi Debit Australia. If no resolution is forthcoming you are advised to contact your financial institution.
7. We will keep your information about your nominated account at the financial institution private and confidential unless this information is required to investigate a claim made in it relating to an alleged incorrect or wrongful debt, or otherwise required by law.
8. By signing this form I/We agree to give 14 working days notice of cancellation in writing to the business.
9. I/We authorise the Debit User to verify the details of the abovementioned account with my/our Financial Institution.
10. I/We authorise the Financial Institution to release information allowing the Debit User to verify the above mentioned account details.

This authority is to remain in force in accordance with the terms and conditions as described on this page, and I / we have read and understand the same.

Signature(s) of Nominated Account

Date

____ / ____ / ____

Staff Members Name:

Ezi Debit Office Use Only

Date Received:

Entered By:

Reference #

